

Important Updates on Provident Fund & Misc. Provisions, Act.

- **Nidhi Aapke Nikat Programme Of EPFO**

The Nidhi Aapke Nikat, a public outreach program was launched by employees Provident Fund Organization (EPFO) on 10th July 2015. The details and salient Features of the Program are:-

- It is a public outreach program.
- It is proposed to be held on 10th of the month and the next working day if the 10th happens to be a holiday. (pl find out)
- It is held in all the 122 field offices of EPFO across the country and is to be presided over by officer-in-charge.
- Various new initiatives in the interest of the employees/employers taken by EPFO are explained during the program.
- It is an endeavor by EPFO to bring together all its different stakeholders on a common platform.
- It encourages employees and employers to give their suggestions and feedback regarding the different issues affecting EPFO besides redressing grievances.

EPFO has been consistently improving its services delivery using a number of information Technology (IT) Initiatives. As a result, the number of grievances received annually has considerably come down. While 2, 74,976 grievances were received in 2014-12, this has reduced by 32.91 percent to 1, 84,480 in 2014-15.

'Nidhi aapke Nikat 'not only adopts participatory and broad based approach in dealing with its stakeholders, but also disseminates information regarding the new initiatives taken in the interest of stakeholders. Such measures in due courses bring about greater public awareness of the rights and responsibilities of all the stakeholders and will in turn; check the number of grievances in future.

This was stated by Shri Bandaru Dattatreya, the minister of state (IC) for Labour and Employment in response to a written question in Rajya Sabha.